

10 Checks Before Hiring a Domestic Cleaner

Use before you book a cleaner, agree the first visit, or compare domestic cleaning quotes.

Use this in order: verify, compare, agree, confirm, then book.

For homeowners, tenants, landlords, family organisers, and customers booking regular home cleaning.

CUSTOMER AND CLEANING DETAILS

| | | | |
|---------------|--|-------------------|--|
| Date | | Cleaner / company | |
| Property area | | One-off / regular | |

1) Insurance checked

Ask whether public liability insurance is current and what it covers before anyone starts work.

2) Reviews read properly

Look for comments on reliability, care, communication and consistency - not just star ratings.

3) Task list agreed

Confirm what is included in a standard clean and what counts as extra or specialist work.

4) Access plan confirmed

Agree keys, alarm codes, parking, arrival window and what happens if nobody is home.

5) Products and equipment clear

Check who supplies cloths, mop, vacuum and chemicals, especially for allergies or pets.

6) Surfaces flagged

Tell the cleaner about natural stone, wood, delicate hobs, brass, acrylic, specialist flooring or fragile items.

7) Hygiene process understood

Ask about separate cloths for toilets, kitchens and general surfaces to reduce cross-contamination.

8) Time and frequency realistic

Decide whether you need a one-off deep clean, weekly support or fortnightly maintenance.

9) Price and terms confirmed

Confirm hourly rate or fixed price, minimum booking time, payment method, cancellations and receipts.

10) First-visit priorities ready

List the must-do rooms first so the cleaner uses the booked time where it matters most.

Quick reminder: A good domestic clean depends on scope, time, safe products, and clear priorities.
Do not ask cleaners to mix chemicals. Follow product labels, ventilate rooms, and flag delicate surfaces before cleaning starts.

Checklist complete. Expectations clear. Home ready.
Job Bunny-ed!