



Customer Bin Cleaning Enquiry Checklist

Printable customer worksheet for comparing independent cleaners and cleaning businesses.

Website: www.scrubbunnies.com

Date: _____	Cleaner / Company: _____
Phone / Email: _____	Website: _____

Use this sheet to ask the right questions before booking bin cleaning. Scrub Bunnies helps customers connect with independent cleaners and cleaning businesses; the final service, price, method, products, access and safety arrangements should be agreed directly with the cleaner before any work begins.

1) Bin and property details

Ask this	Notes / answer
<input type="checkbox"/> What type of bins need cleaning, such as wheelie bins, food waste caddies, recycling bins, garden waste bins or commercial bins?	_____ _____
<input type="checkbox"/> How many bins need attention, and are they domestic, communal or business waste bins?	_____ _____
<input type="checkbox"/> What condition are the bins in, such as odours, residue, staining, insects, maggots or heavy grime?	_____ _____

2) Access, timing and collection day

Ask this	Notes / answer
<input type="checkbox"/> Are the bins empty enough to clean, and when is the next waste collection?	_____ _____
<input type="checkbox"/> What access is available, such as driveway, side gate, bin store, loading area or shared path?	_____ _____
<input type="checkbox"/> Where can the cleaner park, unload equipment and work without blocking neighbours, staff, customers or entrances?	_____ _____

3) Hygiene, surroundings and suitability

Ask this	Notes / answer
<input type="checkbox"/> Are there nearby surfaces, plants, drains, vehicles, doors, food areas or communal spaces to protect?	_____ _____
<input type="checkbox"/> Has the bin held anything unusual, such as chemicals, paint, oil, sharps, medical waste or pest contamination?	_____ _____
<input type="checkbox"/> What should happen if the cleaner decides the job is unsuitable, unsafe or outside their normal service scope?	_____ _____

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Use this page to compare safety, scope, price, data protection and final booking details.



4) Methods, products and equipment

Ask this	Notes / answer
<input type="checkbox"/> What cleaning method is being suggested, and is it suitable for the bin type and material?	_____ _____
<input type="checkbox"/> What products may be used, and what dilution, dwell time, ventilation, rinsing and surface compatibility checks apply?	_____ _____
<input type="checkbox"/> What equipment, PPE, water access or drainage setup may be needed for the job?	_____ _____

5) Insurance, safety and site arrangements

Ask this	Notes / answer
<input type="checkbox"/> Do you have appropriate public liability insurance for bin cleaning or hygiene-related cleaning work?	_____ _____
<input type="checkbox"/> How will waste water, residue, odours and slippery areas be managed safely?	_____ _____
<input type="checkbox"/> What safe working practices will be followed around vehicles, shared bin stores, businesses or public areas?	_____ _____

6) Price, frequency and agreed scope

Ask this	Notes / answer
<input type="checkbox"/> What is included and excluded in the quoted price, such as lids, handles, deodorising, multiple bins or heavy soiling?	_____ _____
<input type="checkbox"/> How long is the work expected to take, and could access, bin contents or collection timing change the appointment?	_____ _____
<input type="checkbox"/> What are the payment terms, cancellation notice, recurring schedule and any possible extra charges?	_____ _____

Data protection and access reminder

If this worksheet includes contact details, addresses, photos, access information or pricing, keep it private. Only share personal data with cleaners or cleaning businesses you choose to contact. Avoid writing full access codes unless necessary, and dispose of completed copies securely.

Final notes before booking

Overall impression / concerns: _____
Agreed scope / price / frequency / start date: _____
My decision: _____
<input type="checkbox"/> Book now <input type="checkbox"/> Compare more quotes <input type="checkbox"/> Ask follow-up questions <input type="checkbox"/> Do not book