



Customer Buggy Cleaning Enquiry Checklist

Printable customer worksheet for comparing independent cleaners and cleaning businesses.

Website: www.scrubbunnies.com

Date: _____	Cleaner / Company: _____
Phone / Email: _____	Website: _____

Use this sheet before booking Buggy Cleaning. Scrub Bunnies helps customers connect with independent cleaners and cleaning businesses; the final service, price, method, products, access, timing and safety arrangements should be agreed directly with the cleaner before any work begins.

1) Buggy and customer details

Ask / prepare this	Notes / answer
<input type="checkbox"/> What buggy, pram, pushchair, stroller, travel system or accessory needs cleaning?	_____ _____
<input type="checkbox"/> What is the make, model, age and fabric type, and do I have the care label or instructions?	_____ _____
<input type="checkbox"/> Which areas need attention, such as seat fabric, straps, hood, wheels, handle, basket or rain cover?	_____ _____

2) Condition, photos and concerns

Ask / prepare this	Notes / answer
<input type="checkbox"/> Have I shared clear photos of stains, crumbs, mud, wheel build-up, odours or storage dust?	_____ _____
<input type="checkbox"/> Are there concerns such as mould, mildew, sticky residue, pet hair, food spills or sensitive skin?	_____ _____
<input type="checkbox"/> Are any parts damaged, faded, loose, fragile, previously treated or unsuitable for soaking?	_____ _____

3) Scope, accessories and exclusions

Ask / prepare this	Notes / answer
<input type="checkbox"/> What parts are included in the quote, and are detachable fabrics or accessories treated separately?	_____ _____
<input type="checkbox"/> Are carrycots, car seat adaptors, footmuffs, rain covers, cup holders or buggy boards included or extra?	_____ _____
<input type="checkbox"/> What marks, materials or parts may be excluded, limited or impossible to clean safely?	_____ _____

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Use this page to compare products, access, safety, price and final booking details.



4) Methods, products and drying

Ask / prepare this	Notes / answer
<input type="checkbox"/> What cleaning method is being suggested, and is it suitable for baby equipment and fabric labels?	_____ _____
<input type="checkbox"/> What products may be used, and will dilution, dwell time, rinsing and patch testing be discussed?	_____ _____
<input type="checkbox"/> How will the buggy be dried, ventilated and checked before it is folded, stored or used again?	_____ _____

5) Access, collection and timing

Ask / prepare this	Notes / answer
<input type="checkbox"/> Will the cleaner work at my property, collect the buggy, or ask for a drop-off appointment?	_____ _____
<input type="checkbox"/> What access, parking, water, electricity or indoor/outdoor space may be needed on the day?	_____ _____
<input type="checkbox"/> How long may the cleaning and drying take, and could weather, access or condition affect timing?	_____ _____

6) Insurance, safety, price and agreed scope

Ask / prepare this	Notes / answer
<input type="checkbox"/> Do you have suitable insurance for this type of cleaning work and handling customer property?	_____ _____
<input type="checkbox"/> What is included and excluded in the quoted price, and what could lead to extra charges?	_____ _____
<input type="checkbox"/> What payment terms, cancellation notice, return arrangements and after-care advice apply?	_____ _____

Data protection and access reminder

If this worksheet includes contact details, addresses, photos, access information, collection notes or pricing, keep it private. Only share personal data with cleaners or cleaning businesses you choose to contact. Avoid writing full access codes unless necessary, and dispose of completed copies securely.

Final notes before booking

Overall impression / concerns:
Agreed scope / price / drying time / collection or start date: _____
My decision:
<input type="checkbox"/> Book now <input type="checkbox"/> Compare more quotes <input type="checkbox"/> Ask follow-up questions <input type="checkbox"/> Do not book